

Recommended Additional Reading

Title	Author
“Managing the Risks of Organizational Accidents”	James Reason
“Managing the Unexpected” Assuring High Performance in an Age of Complexity”	Karl Wieck & Kathleen M. Sutcliffe
“Friendly Fire”	Scott Snook
“The Challenger Launch <i>Decision</i> ”	Dianne Vaughan
“The Field Guide to Understanding Human Error”	Sidney Dekker